



# Core Principles and Objectives.

## > Mission Statement

REMONDIS is one of the world's largest water management and recycling companies, providing services, products and energy to more than 20 million people. Our waste activities range from collection, processing and recycling to energy generation and low-impact disposal. The water management services offered internationally by REMONDIS include pumping, storage, transportation, purification and processing, as well as waste water recycling and energy generation.

Through its positioning, our Group is committed to providing services that benefit people and the environment. Our core mission is to strengthen and enhance the market position of the Group and its businesses through our daily work.

## Customers

Customers are the lifeblood of our company: their needs are at the heart of everything we do.

## Quality

High-quality products and services are essential to customer satisfaction. Comprehensive quality assurance systems combined with employees dedicated to achieving the highest standards ensure that we meet the most exacting requirements.

## Society/Environment

As part of society, we are committed to enhancing the common good as well as helping to conserve natural resources and protect the environment. We do not regard economics and ecology as mutually exclusive – finding the best way of meeting both requirements is a crucial part of the way we do business.

## People

Providing our customers with first-rate service would be impossible without the contribution of our highly motivated people. Our high-quality services are dependent upon our employees having good qualifications and receiving targeted training.

## Profits

Healthy profits are vital for investment and innovation. By using capital as efficiently as possible, we are able to offer our customers high-quality products and services at attractive prices. Ongoing investment in research, development, technology and training is also key to maintaining our longterm position.

## Responsible Behaviour

To comply with legal and ethical standards, we insist on a high level of personal integrity from each and every one of our staff. Detailed rules on conduct are set out in the Corporate Compliance brochure.